



Public Access Computers Management System



member of



library solutions

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What is eCover?



eCover is a comprehensive system that helps you manage different facets of patron usage of public computer in the library.

Available at a fraction of the cost of similar applications, **eCover** provides high level of security and reliability, and extends life of your existing hardware.

By implementing eCover at your library you will be able to use your staff more productively and lower the total cost of maintenance of your computer equipment.

eCover focuses on:

- giving libraries more control over public computer usage
- saving time that library staff spends on maintenance by automating routine tasks
- making computers and the Internet more accessible through it's user-friendly and intuitive interface
- helping libraries enforce user compliance with their Computer and Internet Use policies
- extending life of current hardware and software owned by the library and minimizing downtime by restricting user access to critical system files and applications

What exactly can I do with eCover?

eCover system consists of two fully-integrated applications. All system management functions are available to the library staff through eCover Manager. The second system, eCover Client, provides library patrons with a user-friendly and secure interface, through which they can access library resources and the Internet.

Managing User Sessions

eCover makes life easier for library staff by automating the process of monitoring patron session duration. Allowed session time is determined at the beginning of each session and the computer is automatically locked when the time has elapsed.

Users will have a countdown clock displayed on the screen and two notification messages will appear 5 minutes and 1 minute before the end of session. Users can send a message to the library staff requesting time extension.

Sessions can either be initiated by library staff or by patrons. In the latter case, they will have to scan their library card to request a session. Session request may be denied automatically if the user went over the pre-set daily limit.

eCover helps libraries enforce computer usage limits during high demand periods, eliminates conflicts with users and reduces time required to manage patron access to public computers.

Restricting Access

eCover helps libraries get the most value from their existing investment into computer hardware and software by limiting patrons' access to critical system files, drives and certain other features. This functionality is essential to any public access system. It minimizes downtime and thus reduces costs associated with computer repairs and maintenance.

Automating Routine Tasks

eCover frees library staff from performing daily routine tasks, such as powering up and shutting down computers, and alerting users to the closing of the library. All these tasks can be performed from a single eCoverManager station.

Modes

eCover allows libraries to differentiate the way public access computers are used in a library. This is accomplished through a variety of **Modes**. This allows libraries to designate some machines for catalog lookups, some for Internet use only, and some for research work requiring office applications.

Modes can be changed instantly for any machine that is not in use. This change does not require rebooting the machine.

Here are some of the **Modes** available in eCover:



Office + Internet Mode

This is the least restricted Mode. It allows users to access the Internet and office applications (word processor and spreadsheet).



Office Suite Mode

This mode allows users to use office applications (word processor and spreadsheet) without access to the internet.



Internet Mode

This Mode allows users to access the Internet without filtering or restrictions. Downloads are disabled for all users for security purposes.



Kids Internet Mode (Filtered Content)

eCover integrates with leading filtering software to provide secure, filtered browsing to minors.



Catalog Mode

Computers in Catalog **Mode** are not locked but access is limited to the library catalog.

Selected features of eCover:

Convenience

- User-friendly interface of eCoverManager allows you to mimic physical location of computers in the library
- Provides patrons with self-service or staff-assisted session creation options
- Includes an always-visible Session Timer that keeps customers informed of remaining session time
- Session extension request form that allows users to ask for additional time

Management

- Tracks and reports each patron's overall usage
- Sends remote messages to the desktops of all patrons
- Gives library staff ability to immediately terminate inappropriate sessions remotely
- Gives staff access to detailed management reports that can help libraries improve staffing patterns, and identify trends and bottlenecks in customer computer usage
- Mandatory display and required user acceptance of library's Computer and Internet Use Policy

Automation

- Automated routine maintenance that erases all user activity (cookies, history, temporary files, etc.) after each user session
- Automated warning messages to users five and one minute before session ends
- Remotely starting and shutting down any or all of your public computers

Security

- Individual security settings for each user
- Prevents login by patrons who have exceeded fine thresholds, used up daily session time allowance or are banned for any other reason
- Disabled downloading and save options in the web browsers
- Integration with leading third-party content filtering technologies
- Restricted access to files on local hard drives
- Floating screensaver that locks workstations between user sessions
- Upon session end computers are locked automatically
- Inactivity detection and automatic workstation lockup

Libretto

Libretto is a complete, fully integrated package of software tools and services designed exclusively to support computer systems in libraries. **Libretto** combines our premier management software for public computers, **eCover**, and a comprehensive set of technology support services.

Libretto allows you to implement a long-term technology plan that meets user and staff needs, is cost-effective and gives you a total peace of mind.

About Us

Managed Computer System (MCS) is a leading provider of systems management technologies and services to libraries and schools.

MCS brings together years of experience in assisting libraries with their computer-related needs, extensive expertise in information technology, and outstanding software tools and concepts. Delivering this powerful, yet affordable, combination to our clients is the primary goal of **Managed Computer Systems**.

For more information about
Libretto, eCover or Managed Computer Systems,
or to schedule an appointment with a sales representative,
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